

Last year, the Federal Communications Commission (FCC) lowered the rate paid for Video Relay Services. Since then consumers have complained about the deteriorating quality of VRS, including limited technology enhancement especially as an user of MacIntosh and experiencing difficulties in viewing video picture.

Also, I have a very severe case of hand injury that has limited my typing, including usage of traditional relay service. This leads me to find Video Relay technology as my greatest asset in telecommunications.

To foster total telecommunication access for all, I strongly urge FCC to consider increasing funding of Video Relay.

Sincerely,
Claudia Foy